

Community Nursing for Veterans

Resthaven is an approved Community Nursing provider contracted by the Department of Veterans Affairs (DVA).

Resthaven Incorporated

Established in 1935, Resthaven is a public benevolent aged care community service of the Uniting Church in Australia.

Resthaven offers a range of high quality, responsive community and residential care services for older South Australians that are provided by experienced, trained staff.

Interpreter Services

Use of an appropriately qualified, accredited interpreter can be arranged with the Translating and Interpreting Service of the Department of Immigration and Border Protection, telephone 131 450.

For more information

If you have any questions or would like more details, please telephone the Resthaven Community Services in your area, or phone **1300 136 633**

North-West Metropolitan

Northern	8252 6811
Manningham	8261 6299
Western	8345 0577

South-East Metropolitan

Paradise and Eastern	8337 4371
Marion	8296 4042
Onkaparinga	8326 3444

South-East Country

Murray Bridge & Hills	8531 2989
Limestone Coast	8762 4389
Riverland	9584 5886

www.resthaven.asn.au



Australian Government funded

Community Nursing

Provided on behalf of the Department of Veterans' Affairs for Eligible Veterans' Beneficiaries

Phone 1300 136 633



Community Nursing

Resthaven is contracted by the Department of Veterans Affairs (DVA) to provide a full range of nursing services, including palliative care, for Eligible Veterans.

Services are provided in the following regions:

- North-West Metropolitan
- South-East Metropolitan
- South-East Country

Eligibility

- All GOLD card holding Veterans.
- White card (must be checked with DVA to determine eligibility for community home nursing).
- NOTE: Orange card holders are not eligible.

To determine if you are eligible, contact DVA: Phone **133 254** or Country (toll free) **1800 555 254**

Review

Services are reviewed as individual needs and circumstances change and may be adapted within the capacity of the program resources. This may include referral to other relevant programs.

Resthaven respects the privacy and confidentiality of each person. All confidential information is managed in accordance with National Privacy Principles.

Referral

Referrals are welcome from general practitioners, hospitals, community nurses and allied health professionals. All referral agencies must identify their DVA provider number on the referral.

Please direct referrals to the Resthaven Community Services regional contacts listed overleaf.

A Commitment to Quality

All services are provided by experienced, trained staff who have a commitment to quality.

Clients are encouraged to provide comments and feedback regarding the service and are encouraged to bring any concerns or complaints to Resthaven's attention in the first instance.

However, you may seek help from an external source such as the:

Department of Veterans' Affairs
Phone **133 254**

Country (toll free) **1800 555 254**

Aged Rights Advocacy Service
Phone: **8232 5377** or
(Country SA) **1800 700 600**

Aged Care Complaints Scheme
Phone **1800 550 552**

Health & Community Services
Complaints Commissioner
Phone **8226 8666** or
(Country SA) **1800 232 007**