



# We're here to help

## Register now for Resthaven Services

To access most government subsidised services  
you must be registered with *My Aged Care*

### 1 Contact Resthaven OR My Aged Care

- Did you know Resthaven can facilitate your referral through My Aged Care? Call us on **1300 13 66 33**
- Contact My Aged Care on 1800 200 422 or go to [www.myagedcare.gov.au](http://www.myagedcare.gov.au)

### 2 Provide your details

- Full name, address and telephone number
- Date of birth
- Medicare and Pension numbers

### 3 Explain your needs

- Answer some questions about daily life
- Your response will determine what type of services you need
- Write down the Referral Number for future reference

### 4 Assessment details

- My Aged Care will tell you if you need an assessment
- An assessment appointment is made with a trained assessor
- Assessors wear a name badge and carry identification

### 5 Await your referral

- You may be referred for aged care services
- Tell My Aged Care that Resthaven is your preferred provider

### 6 We call you

- Resthaven will call you to talk to you about the services you need
- We're here to help! **Resthaven Community Services**  
**Ph: 1300 13 66 33**