



Resthaven Home Care Packages Client Fees 2018–19

People choosing support from a Resthaven home care package experience:

- Quality, accredited services from experts in aged care
 - Trained, police cleared staff
 - Supporting people to be independent as they age
 - Experience in the care of people with dementia
- 100% of package funds are available (no contingency is withheld)
- Administration charges average 15%
- Case management charges average 12%
- NO EXIT AMOUNT IS CHARGED WHEN LEAVING THE SERVICE

Direct services charged to individual budget

- Charges depend on the time and day of week*
- Minimum charge is 15 minutes for services delivered by Resthaven staff

Type of service	Resthaven staff	Externally sourced staff services
<ul style="list-style-type: none"> • Personal care services • Domestic and garden services • Meal preparation assistance • Medication support • Respite for Carers • Social activities support • Support to attend appointments/social events/shopping • Pet care 	<p style="text-align: center;">\$40-\$65/hr for in home support *weekend, public holiday surcharges apply</p> <p>Travel charges depend on location</p>	<p>Per engagement rate (Management fee applies)</p>
<ul style="list-style-type: none"> • Social support • Exercise • Respite for Carers 	<p style="text-align: center;">Group based \$23/session meals and transport additional</p>	
<ul style="list-style-type: none"> • Nursing and allied health professional assessments and treatments 	<p style="text-align: center;">In home \$60-\$120/hr * Clinic based sessions \$22-\$75/session</p>	
<ul style="list-style-type: none"> • Respite in community cottage environment 	<p style="text-align: center;">Rates vary (price on application)</p>	

- Equipment can be rented or purchased (charges include any required assessments for quality, safety and annual testing and maintenance).
- Other externally sourced services arranged (contractor management fee will apply).
- Services cancelled with less than 24 hours' notice will be charged, \$30 cancellation fee.

Prices current at 1 July 2018

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