



Visiting a Resident at End of Life – Resthaven Residential Services

Released: May 2020

The Emergency Management (Residential Aged Care Facilities No 3) (COVID-19) Direction 2020 – updated 21 April 2020 provides clear direction relating to Visitors to Residential Aged Care Facilities. The Direction does provide exemptions from the above-mentioned restrictions, in particular 2 (e):

- Person's presence at the premises for the purposes of end of life support for a resident of the residential aged care facility.

The Emergency Direction allows a further exemption for visitors who have arrived in South Australia from a place outside of South Australia to visit for end of life support – with the stipulation:

- Provided the person self-quarantines during any period during which they are not on the premises of the facility.

The following are the conditions to these exemptions:

- Your family member is at the end of their life and is on an End of Life Care Pathway
- The entry screening process, including temperature monitoring, is conducted for all visitors.
- You will be required to provide evidence of having had the 2020 seasonal influenza vaccination.
- Only 2 people can visit at one time and for short periods only.
- Where there are large family groups visiting, there can be only 2 people at a time (as above) with visiting time in a day to not exceed 8 hours.
- Visits are only to occur between 9am and 9 pm. You must leave the premises by 9 pm (exceptions with approval by the site manager).

- No overnight stays are permitted.
- When two visitors are in the facility all other visitors are to remain outside the building.
- Family members under the age of 16 years are permitted to enter the facility during an end of life visit, but **MUST** be in the company of an adult, and will form part of the two-visitor restriction.
- Persons under the age of 16 years can enter the facility provided they are accompanied by an adult and make up 1 of the 2 person visitor at any one time
- Social distancing of 1.5 metres must be maintained at all times.
- When a staff member enters the room to provide care to the resident, we ask that the visitor/s leave the site temporarily – and not stay in the corridor unless social distancing and privacy and dignity can be maintained.
- You are not to interact with any other resident and must go directly to and from your family member's room.
- You must only interact with those staff member essential to your visit.
- You must maintain and follow all infection control guidelines that include hand washing, cough etiquette and observing social distancing at all times.

Visitors from any place outside of South Australia in the last 14 days **MUST** self-quarantine when they are not at the residential facility for end of life visitation.

These arrangements are subject to change, so please check with staff prior to visiting.