



Fact Sheet – 19 June 2020

Information for residents, clients and families: Novel Coronavirus (COVID-19)

End of Life Care Pathway Visitation - Resthaven Residential Services

The South Australian Emergency Management (Residential Aged Care Facilities No 5) (COVID-19) Direction 2020 was updated on 18 June 2020. It provides clear direction relating to Visitors to Residential Aged Care Facilities.

The Direction provides exemptions from the above-mentioned restrictions, in particular 1 (g):

- *Person's presence at the premises is for the purposes of end of life support for a resident of the residential aged care facility for whom death is imminent (likely within 2 weeks)*

The Emergency Direction includes a further exemption for visitors who have been in a place outside of South Australia, Northern Territory, Western Australia, Queensland or Tasmania in the last 14 days.

- *Provided the person self-quarantines during any period during which they are not on the premises of the facility.*

However, Resthaven has the following conditions to these exemptions:

- **The entry screening process, including temperature monitoring, is conducted for all visitors.**
- You will be required to provide evidence of having had the 2020 seasonal influenza vaccination, with the exception of a child aged 6 months or younger.
- Your family member is at the end of their life and is on an End of Life Care Pathway
- Only two people can visit at one time.
- Family members under the age of 16 years are permitted to enter the facility but **MUST** be in the company of an adult, and will form part of the two-visitor restriction. In addition, they must meet all other entry screening criteria, including having evidence of their 2020 seasonal influenza vaccination.
- Where there are large family groups, visiting time in a day is not to exceed 8 hours.
- Visits are only to occur between 9am and 9 pm. You must leave the premises by 9 pm (exceptions with approval by the manager).
- No overnight stays are permitted.
- When two visitors are in the facility, all other visitors are to remain outside the building.
- Social distancing of 1.5 metres must be maintained at all times.
- When a staff member enters the room to provide care to the resident, we ask that the visitor leave the site temporarily – not stay in the corridor unless social distancing and privacy and dignity can be maintained.
- You are not to interact with any other resident and must go directly to your family member's room.
- You must only interact with those staff members essential to your visit.
- You must maintain and follow all infection control guidelines that include hand washing, cough etiquette and observing social distancing at all times.

These arrangements are subject to change, so please check with staff prior to visiting. Thank you!