



End of Life Care Pathway Visitation

Resthaven Residential Services

Released 5 November 2020

The Emergency Management (Residential Aged Care Facilities No 12) (COVID-19) Direction 2020 effective 5 November 2020 provides clear direction relating to Visitors to Residential Aged Care Facilities. The Direction provides exemptions from the above-mentioned restrictions, in particular (4) (g):

- *the person's presence at the premises is for the purposes of end of life support for a resident of the residential aged care facility for whom death is imminent (likely within 2 weeks)*

The Emergency Direction includes additional requirements for a visitor for end of life support who has been in Victoria or overseas in the last 14 days.

The person **MUST**:

- wear appropriate personal protective equipment while on the premises of the facility; and
- self-quarantine for any period during which they are not on the premises of the facility.
- The exclusion to enter the home where the person is awaiting a COVID-19 test will not apply where the testing is *in accordance with routine testing required to be undertaken under a direction under the Emergency Management Act 2004 relating to cross border travel.*

Resthaven has conditions to these exemptions.

- **The entry screening process, including temperature monitoring, is conducted for all visitors.**
- Where a travel exemption is required to enter South Australia, you will be required to provide written evidence of the exemption and the requirements.
- Visitors are required to provide evidence of having had their 2020 seasonal influenza vaccination (*with the exception of a child aged 6 months or younger*).
- Your family member is at the end of their life and is on an End of Life Care Pathway.
- Family members under the age of 16 years are permitted to enter the facility but **MUST** be in the company of an adult. In addition, they must meet all other entry screening criteria including having evidence of the 2020 seasonal influenza vaccination.
- Where there are large family groups, visiting time in a day is not to exceed 8 hours.
- Physical distancing of 1.5 metres must be maintained at all times.

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- Visits are only to occur between 9 am and 9 pm. Visitors must leave the premises by 9 pm (*exceptions with approval by the manager*).
- No overnight stays are permitted.
- When a staff member enters the room to provide care to the resident, we ask that the visitor leave the site temporarily – not stay in the corridor unless physical distancing and privacy and dignity can be maintained.
- Visitors are not to interact with any other resident and must go directly to your family member's room.
- Visitors must only interact with those staff members essential to your visit.
- Visitors must maintain and follow all infection control guidelines that include hand washing, cough etiquette and observing physical distancing at all times.

These arrangements are subject to change so please check with staff prior to visiting.

Thank you for your cooperation.