



# End of Life Care Pathway Visitation

## Resthaven Residential Services

*Released 23 November 2020*

The Emergency Management (Residential Aged Care Facilities No 14) (COVID-19) Direction 2020 effective 21 November 2020 provides clear direction relating to Visitors to Residential Aged Care Facilities. The Direction provides exemptions from the above-mentioned restrictions, in particular (4) (g):

- *the person's presence at the premises is for the purposes of end of life support for a resident of the residential aged care facility for whom death is imminent (likely within 2 weeks)*

The Emergency Direction includes additional requirements for a visitor for end of life support who has been in Victoria or overseas in the last 14 days.

The person **MUST**:

- wear appropriate personal protective equipment while on the premises of the facility; and
- self-quarantine for any period during which they are not on the premises of the facility.
- The exclusion to enter the home where the person is awaiting a COVID-19 test will not apply where the testing is *in accordance with routine testing required to be undertaken under a direction under the Emergency Management Act 2004 relating to cross border travel.*

Resthaven has conditions to these exemptions.

- **The entry screening process, including temperature monitoring, is conducted for all visitors.**
- Where a travel exemption is required to enter South Australia, you will be required to provide written evidence of the exemption and the requirements.
- Visitors are required to provide evidence of having had their 2020 seasonal influenza vaccination (*with the exception of a child aged 6 months or younger*).
- Your family member is at the end of their life and is on an End of Life Care Pathway.
- Family members under the age of 16 years are permitted to enter the facility but **MUST** be in the company of an adult. In addition, they must meet all other entry screening criteria including having evidence of the 2020 seasonal influenza vaccination.
- Physical distancing of 1.5 metres must be maintained at all times.
- Visits are only to occur between 9 am and 9 pm. Visitors must leave the premises by 9 pm (*exceptions with approval by the manager*).

*Continued over page*



- Overnight stays will be considered on an individual basis by the manager.
- When a staff member enters the room to provide care to the resident, we ask that the visitor leave the site temporarily – not stay in the corridor unless physical distancing and privacy and dignity can be maintained.
- Visitors are not to interact with any other resident and must go directly to your family member's room.
- Visitors must only interact with those staff members essential to your visit.
- Visitors must maintain and follow all infection control guidelines that include hand washing, cough etiquette and observing physical distancing at all times.
- It is recommended that all visitors wear a face mask when unable to maintain physical distancing.
- Visitors from Victoria must wear a face mask. This is mandatory.

***These arrangements are subject to change so please check with staff prior to visiting.***

Thank you for your cooperation.