



## End of Life Care Pathway Visitation Resthaven Residential Services

*Released 23 December 2020*

The Emergency Management (Residential Aged Care Facilities No 20) (COVID-19) Direction 2020, updated 21 December 2020, provides clear direction relating to Visitors to Residential Aged Care Facilities. The Direction specifically refers to requirements for end of life support.

(4) (g):

- *the person's presence at the premises is for the purposes of end of life support for a resident of the residential aged care facility for whom death is imminent (likely within 2 weeks)*

The Emergency Direction also includes additional requirements for a visitor for end of life support who has been in a **high community transmission zone** in the last 14 days (refer Clause 5 (3)) providing:

- *The person wears appropriate personal protective equipment while on the premises of the facility;*
- *The person self-quarantines during any period during which they are not on the premises of the facility.*

Considering these additional requirements by SA Health, the Manager Residential Services *may* give approval on a case by case basis to a person coming from an identified **high community transmission zone** for entry to the Resthaven home.

**Resthaven homes have the following requirements for all visitors to enable safe end of life support for residents:**

- The resident is deemed to be at the end of their life (see above) and is on an End of Life Care Pathway.
- The entry screening process, including temperature monitoring, is conducted for all visitors.
- All visitors will be required to provide evidence of having had the 2020 seasonal influenza vaccination (unless deemed exempt under the Emergency Management Direction).
- Family members under the age of 16 years are permitted to enter the facility but **MUST** be in the company of an adult.
- Where there are large family groups, visiting time in a day is not to exceed 8 hours.
- Visits are only to occur between 9am and 9 pm. You must leave the premises by 9 pm (exceptions with approval by the manager).
- Overnight stays will be considered on a case by case basis.

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- When a staff member enters the room to provide care to the resident, we ask that the visitor leave the site temporarily – not stay in the corridor unless physical distancing and privacy and dignity can be maintained.
- You are not to interact with any other resident and must go directly to your family member's room.
- You must only interact with those staff members essential to your visit.
- You must maintain and follow all infection control guidelines and practices that include hand washing, cough etiquette and observing physical distancing at all times.

***These arrangements are subject to change, so please check with staff prior to visiting.***

Thank you for your cooperation.