Resthaven Incorporated

End of Life Care Pathway Visitation

Resthaven Residential Services

Date of Issue: 11 January 2021

The South Australian Emergency Management (Residential Aged Care Facilities No 22) (COVID-19) Direction 2020, provides clear direction relating to Visitors to Residential Aged Care Facilities. The Direction specifically refers to requirements for end of life support.

(4) (g):

- *the person's presence at the premises is for the purposes of end of life support for a resident of the residential aged care facility for whom death is imminent (likely within two weeks).*

The Emergency Management Direction also includes **additional requirements** for a visitor for end of life support who, during the 14 days immediately preceding the entry, was a person who was not considered a low community transmission zone arrival as determined by SA Health (refer Clause 5 (3)). Entry to a RACF may be considered providing:

- *The person wears appropriate personal protective equipment while on the premises of the facility;*
- *The person self-quarantines during any period during which they are not on the premises of the facility.*

Considering these additional requirements by SA Health, the Manager Residential Services may give approval on a case by case basis to a person not considered a **low community transmission zone arrival** for entry to the Resthaven home.

Entry will not be permitted in some circumstances, for example, if you are unwell, or have had recent contact with a COVID-19 positive person or awaiting a COVID-19 test result (refer to clause 5 (1) (b) and (d) of the Direction).

Resthaven homes have the following requirements for all visitors to enable safe end of life support for residents:

- The resident is deemed to be at the end of their life (see above) and is on an End of Life Care Pathway.
- The entry screening process, including temperature monitoring, is conducted for all visitors.
- All visitors will be required to provide evidence of having had the 2020 seasonal influenza vaccination (unless deemed exempt under the Emergency Management Direction).
- Family members under the age of 16 years are permitted to enter the facility but **MUST** be in the company of an adult.
- Where there are large family groups, visiting time in a day is not to exceed eight (8) hours.

Continued over page...

Resthaven Incorporated

- Visits are only to occur between 9am and 9pm. You must leave the premises by 9pm (exceptions with approval by the Site Manager).
- Overnight stays will be considered on a case by case basis.
- When a staff member enters the room to provide care to the resident, we ask that the visitor leave the site temporarily – not stay in the corridor unless physical distancing and privacy and dignity can be maintained.
- You are not to interact with any other resident and must go directly to your family member's room.
- You must only interact with those staff members essential to your visit.
- You must maintain and follow all infection control guidelines and practices that include hand washing, cough etiquette and observing physical distancing at all times.

These arrangements are subject to change, so please check with staff prior to visiting.

Thank you for your cooperation.