

Community Nursing for Veterans

Resthaven is an approved Community Nursing provider contracted by the Department of Veterans' Affairs (DVA).

Resthaven Incorporated

Established in 1935, Resthaven is a public benevolent aged care community service associated with the Uniting Church in Australia.

Resthaven works together with older people and their carers to provide a range of high quality, responsive community and residential services, provided by experienced, trained staff.

Interpreter Services

Use of an appropriately qualified, accredited interpreter can be arranged with the Australian Government's Translating and Interpreting Service, telephone 131 450.

For more information

If you have any questions or would like more details, please telephone the Resthaven Community Services in your area, or phone **1300 13 66 33**.

North-West Metropolitan

(includes Mallala, Gawler and Barossa)

Northern	8259 5600
Manningham	8261 3411
Western	8345 0577

South-East Metropolitan

Paradise and Eastern	8154 8444
Marion	8306 4400
Onkaparinga	8307 3700

South-East Country

Limestone Coast	8762 4389
Riverland	8580 1400
Murray Bridge, Hills & Fleurieu	8534 2600

www.resthaven.asn.au



Australian Government funded

Community Nursing

Provided on behalf of the Department of Veterans' Affairs for Eligible Veterans' Beneficiaries

Phone **1300 13 66 33**



Community Nursing

Resthaven is contracted by the Department of Veterans' Affairs (DVA) to provide a full range of nursing services, including palliative care, for eligible Veterans.

Services are provided in the following regions:

- North-West Metropolitan
- South-East Metropolitan
- South-East Country

Eligibility

- All GOLD card holding Veterans.
- White card (must be checked with DVA to determine eligibility for community home nursing).
- **NOTE:** Orange card holders are not eligible.

To determine if you are eligible, contact DVA on **1800 555 254**.

Review

Services are reviewed as individual needs and circumstances change and may be adapted within the capacity of the program resources. This may include referral to other relevant programs.

Resthaven respects the privacy and confidentiality of each person. All confidential information is managed in accordance with National Privacy Principles.

Referral

Referrals are welcome from general practitioners, hospitals, community nurses and allied health professionals.

All referral agencies must identify their DVA provider number on the referral.

Please direct referrals to the Resthaven Community Services regional contacts (*listed overleaf*).

A Commitment to Quality

All services are provided by experienced, trained staff who have a commitment to quality.

Clients are encouraged to provide comments and feedback regarding the service and to bring any concerns or complaints to Resthaven's attention in the first instance.

However, you may seek help from an external source such as:

Department of Veterans' Affairs
Phone **1800 555 254**

Aged Rights Advocacy Service
Phone **8232 5377** or Country SA
1800 700 600

Aged Care Quality and Safety
Commission
Phone **1800 951 822**