

Resthaven Incorporated

Established in 1935, Resthaven is a public benevolent aged care community service associated with the Uniting Church in Australia.

Resthaven works together with older people and their carers to provide a range of high quality, responsive community and residential services, provided by experienced, trained staff.

Interpreter Services

Use of an appropriately qualified, accredited interpreter can be arranged with the Australian Government's Translating and Interpreting Service, telephone **131 450**.



For more information

If you have any questions or would like more details, please phone the Resthaven Community Services in your area, or phone **1300 13 66 33**.

Metropolitan Adelaide

Northern	8259 5600
Manningham	8261 3411
Marion	8306 4400
Paradise & Eastern	8154 8444
Onkaparinga	8307 3700
Western	8345 0577

Regional South Australia

Gawler, Lower Barossa	8526 4700
Limestone Coast	8762 4389
Riverland	8580 1400
Murray Bridge, Hills & Fleurieu	8534 2600

Australian Government funded



Resthaven Incorporated

6 Bartley Crescent Wayville, South Australia 5034

PO Box 327 Unley, South Australia 5061

Phone 08 8373 0211 www.resthaven.asn.au

Community Nursing

Provided on behalf of the Department of Veterans' Affairs for Eligible Veterans

Phone 1300 13 66 33



Community Nursing

Resthaven is contracted by the Department of Veterans' Affairs (DVA) to provide a full range of nursing services, including palliative care, for eligible Veterans.

Services are provided throughout:

Metropolitan Adelaide, Murraylands, Adelaide Hills & Fleurieu Peninsula, Limestone Coast, Riverland, Gawler and Lower Barossa areas.

Eligibility

- All GOLD card holding Veterans.
- White card (must be checked with DVA to determine eligibility for community home nursing).
- **PLEASE NOTE:** Orange card holders are not eligible.

To determine if you are eligible, contact DVA on **1800 555 254**.

Review

Services are reviewed as individual needs and circumstances change and may be adapted within the capacity of the program resources. This may include referral to other relevant programs.

Resthaven respects the privacy and confidentiality of each person. All confidential information is managed in accordance with National Privacy Principles.

Referral

Referrals are welcome from general practitioners, hospitals, community nurses and allied health professionals.

All referral agencies must identify their DVA provider number on the referral.

Please direct referrals to the Resthaven Community Services regional contacts (*listed overleaf*).

A Commitment to Quality

Resthaven provides services consistent with the DVA guidelines. All services are provided by experienced, trained staff who have a commitment to quality.

Clients are encouraged to provide comments and feedback regarding the service and to bring any concerns or complaints to Resthaven's attention in the first instance.

However, you may seek help from an external source such as:

Department of Veterans' Affairs
Phone **1800 838 372**

Aged Rights Advocacy Service
Phone **8232 5377**

Aged Care Quality and Safety Commission
Phone **1800 951 822**

