



End of Life Care Pathway Visitation

Resthaven Residential Services

Date of Issue: 14 December 2021

The South Australian Emergency Management (Residential Aged Care Facilities) (COVID-19) Direction provides clear direction relating to Visitors entering a Residential Aged Care Facility.

The Direction specifically refers to requirements for end of life support allowing a person to be exempt from some restrictions if:

- *the person's presence at the premises is for the purposes of end of life support for a resident of the residential aged care facility for whom death is imminent (likely within two weeks).*

The Emergency Management Direction includes **additional requirements** for a visitor who is otherwise prohibited from entry to a RACF by reason of an Arrivals Direction (Clause 6 (1) (d), eg; a person considered a 'Level 3 arrival' or 'Level 5 arrival'.

Entry to a RACF may be considered providing:

- *The person wears appropriate personal protective equipment while on the premises of the RACF; and*
- *The person is not otherwise prevented from entering or remaining on the premises of a RACF after receiving written confirmation of a negative COVID-19 test in accordance with that direction.*

Considering these additional requirements by SA Health, the Manager Residential Services may give approval on a case by case basis to a person considered a Level 3 arrival or Level 5 arrival for entry to the Resthaven home.

Entry will not be permitted in some circumstances, for example, if you are unwell; have had recent contact with a COVID-19 positive person; or are awaiting a COVID-19 test result (unless the test was in accordance with routine surveillance testing of an asymptomatic person with no prescribed quarantine period).

Resthaven homes have the following requirements for all visitors to enable safe end of life support for residents:

- The resident is deemed to be at the end of their life (see above) and is on an End of Life Care Pathway.
- The entry screening process, including temperature monitoring, is conducted for all visitors.
- All visitors will be required to provide evidence of having had the current seasonal influenza vaccination (unless deemed exempt under the Emergency Management Direction).
- All visitors will be required to provide evidence of 2 doses of a TGA recognised COVID-19 vaccination (unless deemed exempt under the Emergency Management Direction).
- Family members under the age of 16 years are permitted to enter the facility but **MUST** be in the company of an adult.

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- Where there are large family groups, visiting time in a day is not to exceed eight (8) hours.
- Visits are only to occur between 9am and 9pm. You must leave the premises by 9pm (exceptions with approval by the Site Manager).
- Overnight stays will be considered on a case by case basis.
- When a staff member enters the room to provide care to the resident, we ask that the visitor leaves the area temporarily – not stay in the corridor unless physical distancing and privacy and dignity can be maintained.
- You are not to interact with any other resident and must go directly to your family member's room.
- You must only interact with those staff members essential to your visit.
- You must maintain and follow all infection control guidelines and practices that include hand washing, cough etiquette, room density requirements and observe physical distancing at all times.

These arrangements are subject to change, so please check with staff prior to visiting.

Thank you for your cooperation.