



Resthaven
Incorporated



Home Care Pricing Schedule 2023/24

Resthaven delivers a flexible range of services in partnership with you to support your independence and preferred lifestyle, consistent with our values: Trust, Dignity, Choice.

Resthaven's service delivery model uses Resthaven employed staff (checked, trained and supervised), unless you prefer services subcontracted through another provider.

Transport

Transport with you to group activities and respite groups

will be charged on a per kilometre (km) basis, plus the staff time taken at the Home Support Worker rate.

Standard Hours

Resthaven's standard hours are considered as Monday to Friday 6am to 5pm. Services delivered after 5pm will be charged the non-standard hours rate.

Minimum Visit

The minimum visit charge is for 15 minutes which will be charged a Short Visit rate.

Basic Daily Fee

The Basic Daily Fee paid by you will be determined according to care needs within the budget.

In addition, you may be assessed by the Government as needing to pay an Income Tested Fee.

Additional pricing information for Home Care Packages is available on Resthaven's listing on My Aged Care.

For further enquiries contact:
community@resthaven.asn.au

Prices correct at time of publishing: 1 July 2023. Next price review 1 July 2024.



Care Management

Every *Home Care Package (HCP)*, including those being self-managed, will require some level of care management.

Care management is an important service that includes coordinating care and services that will help you achieve the goals you identified in your Care Plan.



Resthaven provides two levels of care management:

Fully managed by Resthaven

When fully managed by Resthaven, the care management covers establishing and reviewing your Home Care Agreement and Care Plan, coordinating service provision by trained, supervised staff, responding to lifestyle/cultural preferences, liaising with you, your support network and identifying/addressing safety risks.

Care management charges align to staff roles/skills and increase with complexity of care.

Approximate care management time per HCP level is indicated in the schedule.

Self-managed Care Management

When self-managed, a fee is charged for activities Resthaven is required by legislation to undertake (establishment/review of the Home Care Agreement and Care Plan, supervision of Resthaven staff).

Approximate care management time is indicated in the schedule.

Schedule	Level 1	Level 2	Level 3	Level 4
Fully managed by Resthaven (Per fortnight)	\$62	\$130	\$294	\$457
Fully managed by Resthaven (Approx. care management hours per fortnight)	1 hour	2 hours	3 hours	4 hours
Self-managed by you (Per fortnight)	\$34	\$68	\$145	\$223
Self-managed by you (Approx. care management hours per fortnight)	20 minutes	40 minutes	1 hour	1 hour & 20 minutes

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Price for Common Services	How the Provider delivers services	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Personal care (per hour)	By Resthaven Staff	\$75	\$82	\$108	\$108	\$179
Nursing by Registered Nurse (per hour)	By Resthaven Staff	\$130	\$153	\$223	\$223	\$314
Cleaning & household tasks (per hour)	By Resthaven Staff	\$75	\$82	\$108	\$108	\$179
Light gardening (per hour)	Through other service providers	\$95	N/A	N/A	N/A	N/A
In-home respite (per hour)	By Resthaven Staff	\$75	\$82	\$108	\$108	\$179

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$51	\$77	\$147	\$216
Staff travel costs to visit you, when you request a specific employee	Per visit	Travel up to 5km is included in the hourly rate			
		Travel package up to 15km – \$18.00			
		Travel package up to 25km – \$30.00			
		Travel package up to 50km – \$65.00			
Travel with you for excursion/ appointments/shopping within a scheduled visit	Per km	\$1.20 per kilometre			
Travel to group activities and respite groups	Per km + employee time taken	\$1.20 per kilometre + employee time taken			

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Prices for Services you may also like to receive from Resthaven	How service is delivered	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Allied health services (in your home) – • Continence nurse • Dietitian • Occupational therapy • Physiotherapy • Podiatry • Social Work • Speech therapy	By Resthaven staff	\$130	N/A	N/A	N/A	N/A
	Through other service providers	Per cost of invoice				
Enrolled Nursing (per hour) as delegated by RN	By Resthaven staff	\$97	\$111	\$156	\$156	\$250
Clinic based nursing & allied health treatments	By Resthaven staff	\$27-\$90 per session	N/A	N/A	N/A	N/A
• Medication support • Meal preparation assistance • Social activities support • Support to attend appointments/social events/shopping • Pet care	By Resthaven staff	\$75	\$82	\$108	\$108	\$179
Short service visit by Home Support Worker	By Resthaven staff	\$27	\$30	\$41	\$41	\$67
Cancelled visit with less than 24 hours notice		\$45	\$45	\$45	\$45	\$45

Prices for Centre based services	How service is delivered	Standard Hours	Standard Hours
Centre based respite per four hour session	By Resthaven staff	\$107	\$120 (includes meal)
Centre based small group activity per four hour session • Social support • Exercise wellness	By Resthaven staff	\$66	\$84 (includes meal)

Additional Services (Price on application)

- Overnight Stay Respite Cottage
- Nurse Practitioner Palliative Care
- Advance Nursing Practice Nurse (Dementia and Mental Health)
- Social support group day and half day excursions

- Oxygen supplied – medical authority required
- Equipment, assistive devices, safety alert alarm; maintenance of equipment
- Wound care and continence products (Nursing assessment required)

- Supplementary nutrition supplied (Dietitian assessment required)
- Home modifications to support safety, mobility and independence (Occupational Therapist assessment required)

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