



Resthaven
Incorporated



HOME CARE PRICING SCHEDULE

JANUARY-JUNE 2025

Resthaven delivers a flexible range of services in partnership with you to support your independence and preferred lifestyle, consistent with our values: Trust, Dignity, Choice.

Resthaven's service delivery model uses Resthaven employed staff (checked, trained and supervised), unless you prefer services subcontracted through another provider.

Transport

Transport with you to group activities and respite groups

will be charged on a per kilometre (km) basis, plus the staff time taken at the Home Support Worker rate.

Standard Hours

Resthaven's standard hours are considered as Monday to Friday 6am to 5pm. Services delivered after 5pm will be charged the non-standard hours rate.

Minimum Visit

The minimum visit charge is for 30 minutes for all new services, commencing after 1 July 2024. This does not apply to Group Transport.

Basic Daily Fee

The Basic Daily Fee will only apply if you choose when preparing the budget.

You may be assessed by the Government as needing to pay an Income Tested Fee. This is a mandatory fee.

Additional pricing information for Home Care Packages is available on Resthaven's listing on My Aged Care.

For further enquiries contact:
community@resthaven.asn.au

Prices correct at 1 January 2025. Prices are reviewed on a regular basis.



Care Management

Every *Home Care Package (HCP)*, including those being self-managed, will require some level of care management.

Care management is an important service that includes coordinating care and services that will help you achieve the goals you identified in your Care Plan.



Resthaven provides two levels of care management:

Fully managed by Resthaven

When fully managed by Resthaven, the care management covers establishing and reviewing your Home Care Agreement and Care Plan, coordinating service provision by trained, supervised staff, responding to lifestyle/cultural preferences, liaising with you, your support network and identifying/addressing safety risks.

Self-managed Care Management

When self-managed, a fee is charged for activities Resthaven is required by legislation to undertake (establishment/review of the Home Care Agreement and Care Plan, supervision of Resthaven staff).



Schedule	Level 1	Level 2	Level 3	Level 4
Fully managed by Resthaven (per fortnight)	\$64	\$134	\$301	\$458
Self-managed by you (per fortnight)	\$35	\$71	\$150	\$231

Prices correct at 1 January 2025. Prices are reviewed on a regular basis.

Services you can choose (All charges are per hour)	How service is delivered	Standard Hours	Non-Standard Hours	Saturday or Sunday	Public Holiday
Personal care	By our staff	\$80	\$88	\$115	\$191
Registered Nurse	By our staff	\$138	\$162	\$237	\$333
Cleaning & household tasks	By our staff	\$80	\$88	\$115	\$191
Light gardening (Waste removal costs will incur an additional charge)	Through other service providers	\$99	N/A	N/A	N/A
In-home respite	By our staff	\$80	\$88	\$115	\$191
Allied health services Continence nurse Dietitian Occupational therapy Physiotherapy Podiatry Social Work Speech pathology	In your home by our staff In Clinic by our staff Through other service providers	\$170 \$138 Cost of invoice	N/A	N/A	N/A
Enrolled nurse	By our staff	\$105	\$118	\$165	\$265
Medication support Meal preparation assistance Social activities support Support to attend appointments/social events/shopping Pet care	By our staff	\$80	\$88	\$115	\$191
Clients prior to 1 July 2024 Short service visit by Home Support Worker	By our staff	\$35	\$39	\$53	\$87

Cancelled visit with less than 24 hours notice will be charged at full cost of the service.

Prices correct at 1 January 2025. Prices are reviewed on a regular basis.



Prices for Centre based services	60 minutes or less	Up to four hours	Up to four hours plus light meal	Up to four hours plus main meal
Centre based respite	N/A	\$115	\$129	\$135
Centre based small group activity • Social support • Exercise wellness	\$36	\$71	\$85	\$91

Other Costs		Level 1	Level 2	Level 3	Level 4
Package management	Per fortnight	\$52	\$80	\$168	\$238
Staff travel costs to visit you in regional areas or when you request a specific employee	Per visit	Travel up to 5km is included in the hourly rate			
		Travel package up to 15km – \$19			
		Travel package up to 25km – \$30			
		Travel package up to 50km – \$69			
Travel with you for excursion/ appointments/ shopping within a scheduled visit	Per km	\$1.30 per kilometre			
Travel to group activities and respite groups	Per km + employee time taken	\$1.30 per kilometre + employee time taken			

Additional Services

(Price on application)

- Overnight Stay Respite Cottage
- Nurse Practitioner
- Advance Practice Nurse (Dementia and Mental Health)
- Social support group day and half day excursions
- Oxygen supplied – medical authority required
- Equipment, assistive devices, safety alert alarm; maintenance of equipment
- Wound care and continence products (Nursing assessment required)
- Supplementary nutrition supplied (Dietitian assessment required)
- Home modifications to support safety, mobility and independence (Occupational Therapist assessment required).

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