

# Strategic Plan 2020–2025

## Purpose

## Values

## Key Areas



**Working together**  
outstanding care and support for older people and their carers.



**Trust Dignity Choice**



**Key Area 1—Our Services**

- Quality of life outcomes
- Personalised customer experience
- Commitment to service quality

**Key Area 2—Our Workforce**

- Future ready workforce
- People making a difference

**Key Area 3—Our Future**

- Good governance and business systems
- Planned and considered growth
- Focussed research and innovation
- Corporate leadership in the community

Resthaven acknowledges the traditional owners of the lands on which its services are delivered. We pay our respects to elders past, present and future.

Resthaven is a richly diverse community founded on the principles of inclusion and unity, embracing and respecting each person's beliefs, culture, language, sexual orientation, gender identity, lifestyle, life experiences and values.

Established in South Australia in 1935, Resthaven is a not-for-profit aged care community service associated with the Uniting Church in Australia.