

Advocacy

Resthaven encourages people to nominate an advocate of their choice.

This may be a family member or an advocate may be accessed via the Aged Rights Advocacy Service, telephone 8232 5377 or, in country South Australia, 1800 700 600 or visit www.sa.agedrights.asn.au.

Interpreter Services

You may discuss your need for an interpreter with Resthaven staff.

Assistance through an appropriately qualified, accredited interpreter can be arranged with the Australian Government's Translating and Interpreting Service. Telephone 131 450 or visit www.tisnational.gov.au.

Comments and Feedback

Resthaven welcomes any comments, feedback or complaints regarding the services provided.

The open and transparent feedback process encourages people to raise any concerns with Resthaven in the first instance.

Advice is also available from:

The Aged Care Complaints Commissioner

Telephone 1800 550 552
or visit the website
www.agedcarecomplaints.gov.au.

For more information visit our website:
www.resthaven.asn.au

An Australian Government Initiative

Funded by the Australian Government Department of Health, through the Commonwealth Home Support Programme.

Visit the Department of Health website (www.health.gov.au) for more information.

Disclaimer:

Although funding for Assistance with Care and Housing has been provided by the Australian Government, the material contained herein does not necessarily represent the views of policies or the Australian Government.



Need Assistance with Care and Housing?

Resthaven can help!

Phone 1300 13 66 33



Assistance with Care and Housing

Resthaven Community Services offers the Commonwealth Home Support Programme, 'Assistance with Care and Housing', to help older people find secure, sustainable and affordable housing and link with support services.

It is suitable for people who are at risk of losing or have lost their accommodation for reasons such as:

- the accommodation is no longer secure
- rented accommodation is unsuitable
- facing a crisis such as eviction or the lease has not been renewed.

Eligibility

Assistance with Care and Housing is available to people over the age of 50 years, from all backgrounds, who are on a low income and are homeless, or may be at risk of becoming homeless.

Eligibility is assessed through My Aged Care by telephoning 1800 200 422.

Support

Telephone and face-to-face assistance and advice about accommodation availability and housing and tenancy issues is offered to:

- assist people to remain in the accommodation of their choice
- help people find secure, sustainable and affordable housing
- link people to support services, community groups and health services.

Your specific requirements are discussed and you are supported to identify strategies that respond to your housing concerns.

Availability

Resthaven offers this service in the metropolitan council areas of Campbelltown, Prospect, Walkerville, Norwood, Payneham Burnside, Unley, Adelaide and St Peter's.

It is also available in the regional areas of the Murraylands, Riverland and Limestone Coast.

Referrals

Applicants assessed as eligible are referred through My Aged Care.

Alternatively, contact your local Resthaven office to assist you with the referral process.

Resthaven Paradise and Eastern Community Services

61 Silkes Road, Paradise SA 5075
Phone: **8337 4371**

Resthaven Murray Bridge, Hills and Fleurieu Community Services

88 Adelaide Road,
Murray Bridge SA 5253
Phone: **8531 2989**

Resthaven Riverland Community Services

60 East Terrace, Loxton SA 5333
Phone: **8584 5866**

Resthaven Limestone Coast Community Services

17 Gordon Street, Naracoorte SA 5271
Phone: **8762 4389**